

CANCELLATION POLICY

LESSON CANCELATION

River Road Tennis requests that all lesson cancellations are made with at least 24 hours notice. This allows other clients to be scheduled in the available slot. Failure to do so may result in the loss of the full payment. For all cancellations - or to reschedule a court hire or makeup lesson - please contact our Proshop by phone or email.

For wet weather cancellations, please refer to our [lesson wet weather policy](#).

DIRECT DEBIT CANCELLATIONS AND SUSPENSION

River Road tennis requires all direct debit cancellations to be made **in writing, at least two weeks in advance**. Please email info.lc@ssmgroup.com.au. Clients may use any remaining credits in their account, but we do not offer refunds.

In the event of injury, sickness or planned travel, River Road Tennis may suspend your direct debit payments until you return. **All requests must be made in writing**. Please email all relevant details, including a medical certificate if applicable. Clients can use their remaining credits towards a makeup lesson upon their return. However, we will not issue refunds.

For court hire cancellation, please refer to our the relevant policies on our [website](#).

For more information, please contact our Proshop.
River Road Tennis Centre.

TENNIS
WORLD

LANE COVE



SYDNEY SPORTS
MANAGEMENT GROUP

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